

Infection control measures COVID-19 for Flåm Customer Center

Flåm Customer Center operates in accordance with the restrictions and guidelines from the Norwegian government and the hygienic measures are based on the traffic light model from the National Institute of Public Health to prevent infection:

Action level	Operational status and capacity	Measures
Green level	Full operation	<ul style="list-style-type: none"> - Regular washing of all surfaces and contact points - All employees and guests must have good access to hand washing / hand alcohol - Information material for guests - Protection between customers and customer service representative - Notify early if guests do not comply with the distance rules - Antibac / hand alcohol at the entrance to the Customer Center - Customers should be recommended for contactless payment solutions such as VIPPS or credit cards
Yellow level	Increased focus on cleaning and disinfection. Measures to reduce contact between guests / employees.	<p>In addition to measures at the green level:</p> <ul style="list-style-type: none"> - Frequent washing of all surfaces and contact points - Check queue arrangements in common areas / living rooms
Red level	Increased focus on capacity and distance between guests / employees.	<p>In addition to measures at green and yellow level: Measures to keep distance are further tightened:</p> <ul style="list-style-type: none"> - Minimum 2m distance between each guest

Best regards,

Flåm Visitor Center